



Enquiries: Chris Herselman
Mobile no: 083 400 3900
Office no: 041 367 4647
Email: annamarie@southmark.co.za

UNIT NO 9
61 CIRCULAR DRIVE
CHARLO
PORT ELIZABETH
6070

F and M AGENCIES t/a
SOUTHMARK

**ACCESS TO INFORMATION MANUAL
(PRIVATE BODY)**

**PREPARED IN TERMS OF SECTION 51 OF THE PROMOTION OF ACCESS TO INFORMATION ACT
2 OF 2000 ("PAIA")**

F AND M AGENCIES (Registration no: 1988028263/23) t/a



Introduction

This Manual is published in terms of Section 51 of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000) ("the Act"). The Act gives effect to the provisions of Section 32 of the Constitution, which provides for the right of access to information held by the State and to information held by another person that is required for the exercise and / or protection of any right.

The reference to any information in addition to that specifically required in terms of Section 51 of the Act does not create any right or entitlement (contractual or otherwise) to receive such information, other than in terms of the Act.

1. F and M Agencies t/a Southmark

Established in Port Elizabeth in 1988, Southmark provides labels and printing ribbons to various manufacturing and wholesale industries in the Eastern Cape. We focus on open communication with all clients, and strive to provide the highest quality products and services at the best rates.

Southmark supports the constitutional right of access to information and is committed to provide access to their records in accordance with the provisions of the Act, the confidentiality owed to third parties and the principles of South African law.

Physical Address: Unit 9 Al Di La, 61 Circular Drive, Charlo, Port Elizabeth, 6070

2. AVAILABILITY OF THIS MANUAL

A copy of this Manual is available on the website of Southmark, www.southmark.co.za or by sending a request for a copy to the Information Officer by email, refer point 4 below for contact details. The Manual may also be obtained from the South African Human Rights Commission ("SAHRC") at the addresses set out below or from the Government Printers. This Manual will be updated from time to time, as and when required.

3. HOW TO REQUEST ACCESS TO RECORDS

Requests for access to records held by the managing agent must be made on the request forms that are available from, the SAHRC website www.sahrc.org.za or the Department of Justice and Constitutional Development Documents | InfoRegSA (justice.gov.za) or the Southmark website, www.southmark.co.za

A non-refundable request fee of R50 plus VAT is payable. Payment of the prescribed fees must be made before the request will be processed.

Requests for access to records must be made to the Information Officer at the address or electronic mail address provided for below.

The requester must provide sufficient detail on the request form to enable the Information Officer to identify the record and the requester. The requester should also indicate which form of access is required and indicate if he or she wishes to be informed in any other manner and state the necessary particulars to be so informed.

The requester must identify the right that he or she is seeking to exercise or protect and provide an explanation of why the requested record is required for the exercise or protection of that right.

If a request is made on behalf of a person, the requester must then submit proof of the capacity in which the requester is making the request to the satisfaction of the Information Officer of Southmark.

The standard form that must be used for the making of requests can be accessed on the websites listed under point 3 above. Not using this form could cause your request to be refused (if you do not provide sufficient information or otherwise) or delayed.

Kindly note that all requests to Southmark will be evaluated and considered in accordance with the Act. Publication of this manual and describing the categories and subject matter of information held by Southmark does not give rise to any rights (in contract or otherwise) to access such information or records except in terms of the Act.

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4. CONTACT DETAILS

Name of Private Body	SOUTHMARK
Designated Information Officer	Anna-Marie Herselman
Email address of Information Officer	annamarie@southmark.co.za
Street and Postal address	9 Al Di La, 61 Circular Drive, Charlo, Port Elizabeth, 6070
Phone number	0413674647
Fax number	N/A

5. HOW TO ACCESS THE GUIDE AS DESCRIBED IN SECTION 10 OF THE ACT

The Guide described in Section 10 of the Act will be available from the South African Human Rights Commission. Please direct any queries to:

The South African Human Rights Commission:
PAIA Unit
The Research and Documentation Department
Postal address: Private Bag 2700
Houghton
2041
Telephone: +27 11 484-8300
Fax: +27 11 484-0582
Website: www.sahrc.org.za
E-mail: paia@sahrc.org.za

6. VOLUNTARY DISCLOSURE

SOUTHMARK has not published a notice in terms of Section 52 of the Act.

7. INFORMATION / RECORDS AVAILABLE IN TERMS OF ANY OTHER LEGISLATION

Information is available, where applicable, in terms of the following legislation to the persons or entities specified in such legislation:

- Electronic Communications and Transactions Act 25 of 2002
- Income Tax Act 58 of 1962
- Labour Relations Act 66 of 1995
- Basic Conditions of Employment Act 75 of 1997
- Employment Equity Act 55 of 1998
- Unemployment Insurance Act 63 of 2001
- Skills Development Act 97 of 1998
- Skills Development Levies Act 9 of 1999
- Occupational Health and Safety Act No.85 of 1993.
- Compensation for Occupational Injuries and Health Diseases Act No. 30 of 1993.
- Unemployment Contributions Act No.4 of 2002.

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8. RECORDS HELD

SOUTHMARK maintains records on the following categories and subject matters. However, please note that recording a category or subject matter in this Manual does not imply that a request for access to such records would be honoured. All requests for access will be evaluated on a case by case basis in accordance with the provisions of the Act.

The table below provides an indication of the categories of information held:

Administration	<ul style="list-style-type: none">• General Meeting Minutes• General Correspondence• Orders placed by Customers• Orders placed to Suppliers
Financial	<ul style="list-style-type: none">• Audited Financial Statements• Tax Records• Customer Invoices
Employee	<ul style="list-style-type: none">• Employee Records
Insurance	<ul style="list-style-type: none">• Insurance Policy Documents

9. SCHEDULE OF FEES

1. As per Government Gazette 23119 dated 15 February 2002.

A photo copy of this manual	R1-10 per page
Request fee (non-refundable)	
Payable on submission of the application form	R50-00
Access fee	
For searching our records	R30-00 (per hour or part thereof)

2. *Note:* if the search is likely to take longer than six hours (which would cost more than R180-00), then a deposit of one third (i.e. R60-00) is payable in advance.

VAT must be added to request, access and reproduction fees.

3. Postage: If the copy of the record is to be sent by post, then postage must be paid in addition to the request, access and reproduction fees.

10. POPI

This manual evinces compliance with the Promotion of Access to Information Act 2000 (Act No. 2 of 2000). Kindly note, however, that in dealing with requests formulated in accordance with the provisions of the Promotion of Access to Information Act (Act No. 2 of 2000) regard will also be given to the provisions of the Protection of Personal Information Act and any requests for information will be processed in accordance with the Promotion of Access to Information Act read with the Protection of Personal Information Act. The scheme is thus compliant with the provisions of the Promotion of Access to Information Act and provisions of the Protection of Personal Information Act.

Submitted by the duly appointed Information Officer who consents to the display of their information within this manual.

Signature Information Officer:  Date: 18/06/21

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